# Medicaid/EPSDT – Title V Action Plan New York State Department of Health

This document is a plan for coordination of Title V activities with the Office of Medicaid Management, including activities related to the Early and Periodic Screening, Diagnosis and Treatment (EPSDT) Program, which in New York is called the Child/Teen Health Program (C/THP).

### Shared goals include:

- Access to health insurance for every New Yorker.
- Comprehensive, high quality and accessible medical services for every New Yorker.
- A medical home for every New Yorker.
- Continuous significant reduction in maternal, infant and child morbidity and mortality.
- Non-discriminatory provision of assistance, and of medical services, to Medicaid applicants and recipients.
- Delivery of all services to Medicaid applicants and recipients in a culturally and language appropriate manner.
- An increase in the public's awareness of Title V and Title XIX services available to them.
- Coordination of services delivery, to ensure services will be provided without duplication of effort, or fragmentation.

## Shared specific objectives include:

- Definitions and clarifications of the respective functions and responsibilities of New York State Title V. and Title XIX (Medicaid).
- Shared responsibility for adherence by medical care and health services providers, to Federal and State regulations and current standards of medical care.
  - Title V. reviews utilization, appropriateness, availability and quality of care and services furnished by its contractors and providers to Medicaid recipients and others.
  - Title XIX provides specific instruction on State regulations and standards of care to its Medicaid providers via a Medicaid Manual, which is provided to every enrolled provider, and is updated periodically. Title XIX also provides relevant and pertinent information and updates to its providers via the monthly *Medicaid Update* publication which is sent to every Medicaid provider, and made available on the NYSDOH website, as well.
- Shared responsibility for education of Medicaid recipients within Title V and Title XIX
  programs relative to services available, and their appropriate use, establishment of a
  medical home, EPSDT (C/THP) services, and the need to access primary and preventive
  health services, the importance of oral health, the need for early and continuous prenatal
  care, and the availability of Family Planning services.

- Title V and Title XIX share de-identified data relative to health outcomes, gaps in services, concerns for placement and proficiency of providers, and the utilization of the Child/Teen Health Program (EPSDT), for the purpose of exploring potential topics for joint planning or intervention.
- Shared responsibility for observing and requiring adherence to Federal and State laws
  and regulations related to confidentially of records and information. Both Title V and Title
  XIX agree not to allow examination or disbursal of recipient information or records, except
  as may be necessary for the purpose of obtaining medical care and health services,
  assuring the propriety of such care and services, and providing compensation to their
  providers.
- Shared responsibility for observing and requiring observance of all requirements of the Civil Rights Act of 1964.
- Shared responsibility to designate specific personnel from Title V and Title XIX to be responsible for continuous liaison activities. Specific areas for collaboration include, but are not limited to:
  - Dental Health/Orthodontia
  - Asthma
  - Care Coordination for Children with Special Health Care Needs
  - Lead Poisoning Prevention
  - Cross-systems Children Workgroups
  - Standards setting
  - School Health
  - Antibiotic Use Workgroup
  - Mental Health
  - Alcohol and Substance Abuse Issues

#### Title V specific objectives include:

- Maintenance of the Growing Up Healthy Hotline, established under Title V which
  furnishes toll-free information about location and phone numbers of local Departments of
  Social Services, and location of facilitated enrollers for Medicaid eligibility determination,
  the Child/Teen Health Program, availability of Care at Home and other Medicaid Waiver
  Programs, all Medicaid services for children and adults, information on many specific
  diseases, The Medicaid Obstetrical and Maternal Services program, the School Health
  Program, and various other subjects relevant to the Medicaid community.
- Review of utilization, appropriateness, availability, and quality of care and services furnished by its contractors to Medicaid recipients, and others.
- Provision to Title XIX of lists of institutions and sites approved to provide comprehensive prenatal care services under Part 85.40. (PCAP).
- Provision of consultation to Medicaid on issues related to mothers, infants, children, youth, and women of reproductive age.
- Provision of advice and assistance in the design of data capture instruments.
- Provision of instructions to Title V contractors, regarding provision and documentation of public funded services to assist families in meeting their Medicaid eligibility spend downs.

- Assistance to Title V contractors in qualifying for payment under Title XIX, establishing and maintaining appropriate fiscal records, and provision of information determining payment for services provided to Title XIX recipients.
- Title V entities make referrals to Medicaid, assist in identifying Title V clients of potential eligibility for Title XIX coverage, and refer those clients to their local Depart of Social Services, or facilitated enroller, for eligibility determination.

### **Title XIX Specific Objectives include:**

- Access to lists of physicians and other health care providers who are eligible to receive Title XIX reimbursement for services provided to recipients, for distribution to its contractors.
- Access to lists of physicians and other health care providers who are ineligible to receive Title XIX reimbursement due to violation of state and federal law, for distribution to its contractors.
- Oversight/monitoring, guidance, support, and necessary assistance to the State's local Departments of Social Services (LDSS) in matters of Medicaid eligibility, enrollment, and maintenance of client records.
- Oversight/monitoring, guidance, support, and necessary assistance to the fiftyeight Local Departments of Social Services in their administration, and client informing and education, of the Federal and State mandated Child/Teen Health Program (EPSDT).
- Arranging and promoting partnership, communication and cooperation between
  Title XIX and LDSS Medicaid operations by mutual coordination, and attendance
  by administration and staff of both entities, at regularly scheduled meetings at
  various locations around the state.

#### Plan of Action for Coordination of Title V and Title XIX Responsibilities:

Designated personnel from relevant divisions of Title V and Title XIX will meet on a regular basis, with a minimum of four meetings a year, and as deemed necessary by Title V and Title XIX Administrators, to discuss all areas of mutual and singular responsibility for respective programs, to update each other on new developments, and to maintain and enhance communication and cooperation between the two entities.